

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☐ IXC            ☐ CLEC            ☐ ILEC            ☒ Wireless

236269

## CERTIFICATED COMPANY INFORMATION

FTC Communications, LLC	FEDERATION
Company Name	
FTC Wireless	843-382-2333
Dba/fka	Telephone #
P. O. Box 588	
Mailing Address	
Kingstree, SC 29556	
City, State, Zip Code	
1101 East Main Street	
Business Location	
Kingstree, SC 29556	Williamsburg
City, State, Zip Code	County

## REGISTERED AGENT INFORMATION

Registered Agent: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City, State, Zip Code: \_\_\_\_\_

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- |     |   |
|-----|---|
| A.  | <u>F. Bradley Erwin, Chief Executive Officer</u><br><b>General Manager</b> (Include address if different than above.)<br><div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>843-382-1225</span> <span>/</span> <span>843-382-3200</span> <span>/</span> <span>erwinb@ftc.org</span> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>Telephone Number</span> <span>Facsimile Number</span> <span>E-mail Address</span> </div>  |
| B.  | <u>Sandra Moore, External Affairs/Regulatory Analyst</u><br><b>Customer Relations / Complaints Representative</b> (Include address if different than above.)<br><div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>843-382-1313</span> <span>/</span> <span>843-382-4444</span> <span>/</span> <span>moores@ftc.org</span> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>Telephone Number</span> <span>Facsimile Number</span> <span>E-mail Address</span> </div>                 |
| C1. | <u>Mayme Carsten, Revenue Assurance Manager</u><br><b>Customer Relations/Complaints Representative for Escalated Complaints</b> (Include address if different than above.)<br><div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>843-382-1380</span> <span>/</span> <span>843-382-4444</span> <span>/</span> <span>carstenm@ftc.org</span> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>Telephone Number</span> <span>Facsimile Number</span> <span>E-mail Address</span> </div> |
| C2. | <u>888-218-5050</u><br><b>Customer Contact (Toll Free Number)</b>   |
| D.  | <u>Jay Brown, Chief Network Officer</u><br><b>Engineering Operations</b> (Include address if different than above.)<br><div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>843-382-1241</span> <span>/</span> <span>843-382-3400</span> <span>/</span> <span>brownj@ftc.org</span> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>Telephone Number</span> <span>Facsimile Number</span> <span>E-mail Address</span> </div>  |
| E.  | <u>Danny Singh, Wireless Support Specialist</u><br><b>Test and Repair</b> (Include address if different than above.)<br><div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>843-382-1391</span> <span>/</span> <span>843-382-3400</span> <span>/</span> <span>singhd@ftc.org</span> </div> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> <span>Telephone Number</span> <span>Facsimile Number</span> <span>E-mail Address</span> </div>   |

F. NOC  
**Emergencies** (During non-office hours)  
803-905-4599 / 803-469-0452 / loperato@ftc.org  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Mayme Carsten, Revenue Assurance Manager  
**Regulatory Officer** (Include address if different than above.)  
843-382-1380 / 843-382-4444 / carstenm@ftc.org  
Telephone Number Facsimile Number E-mail Address

H. Sandra Moore, External Affairs/Regulatory Analyst  
**Dual Party Mailings** (Name)  
Mailing Address  
843-382-1313 / 843-382-4444 / moores@ftc.org  
Telephone Number Facsimile Number E-mail Address

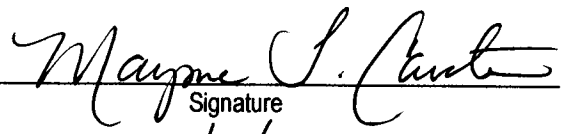
I. Sandra Moore, External Affairs/Regulatory Analyst  
**Interim LEC Fund Mailings** (Name)  
Mailing Address  
843-382-1313 / 843-382-4444 / moores@ftc.org  
Telephone Number Facsimile Number E-mail Address

J. Sandra Moore, External Affairs/Regulatory Analyst  
**Universal Service Fund Mailings** (Name)  
Mailing Address  
843-382-1313 / 843-382-4444 / moores@ftc.org  
Telephone Number Facsimile Number E-mail Address

K. Kimberly Newsome, Accounting Analyst Supervisor  
**Gross Receipts Mailings** (Name)  
Mailing Address  
843-382-1264 / 843-382-4444 / newsomek@ftc.org  
Telephone Number Facsimile Number E-mail Address

L. Sandra Moore, External Affairs/Regulatory Analyst  
**Lifeline Mailings** (Name)  
Mailing Address  
843-382-1313 / 843-382-4444 / moores@ftc.org  
Telephone Number Facsimile Number E-mail Address

Mayme Carsten  
This form was completed by (print name)  
Revenue Assurance Manager  
Title

  
Signature  
3/5/12  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
**Clerk's Office**  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
**Attn: Jeanne Gordon**  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 11/2010)